



COMPLAINT FORM

This is the form you need to fill in if you wish to submit your complaint to Match2Pay UAB (the “Company”). Complete, up to date as well as accurate information is required to be provided to the Company for the proper investigation and evaluation of your complaint. Your complaint must be submitted in writing in the English language.

Please note that the below Complaint Form is only indicative and not exhaustive. The Company may request further information and/or clarifications and/or evidence as regards your complaint.

DATE:

CLIENT INFORMATION

Name:

Surname:

ID or Passport Number:

Country of nationality:

Legal Entity Name:

Postal Address:

City/Province:

Code:

Country:

Telephone Number:

Email:

Match2Pay is a brand name of Match2Pay UAB, company registered in Lithuania (EU), as a virtual currency exchange operator and depository virtual currency wallet operator (company number 306063423).

Website: match2pay.com

Telephone: +370 640 43545

Postal Address: Lvivo st. 25, Office No. 527

Vilnius 09320, Lithuania



DESCRIPTION OF THE COMPLAINT (use an additional page if necessary):

I hereby certify and confirm that to the best of my knowledge, the information furnished above is true, accurate, correct and complete.

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